

CMHA AND SHERWIN WILLIAMS PARTNER FOR WORKFORCE DEVELOPMENT



Cincinnati Metropolitan Housing Authority and Sherwin Williams partner to provide CMHA residents and participants an opportunity and career path. Individuals who attend the Sherwin Williams classes spend a week learning painting skills for interior and exterior structures. They are, then, able to take those new skills and a certification to gain employment with construction companies providing this service or start their own company.

The October class this year welcomed eight students who then graduated on Friday. CMHA CEO, Gregory Johnson attended the ceremony and welcomed a special guest, Congressman Greg Landsman! Both congratulated the graduates for successfully completing the program.





BALDWIN GROVE'S "DIGITAL CONNECT" CLASS GRADUATES AND KEEPS THEIR TABLETS!



Touchstone sites including West Union Square, Baldwin Grove and Cary Crossing partnered with Meals on Wheels to help seniors learn more about operating a computer, signing up for an email and navigating the Internet! This was a helpful opportunity for our residents to get familiar with Rent Café and how to submit maintenance requests, pay rent, submit required documents and test all the other features Rent Café has!



Once the resident attended all the sessions, there was a graduation ceremony and the seniors got to keep their tablets!

URBAN LAND INITIATIVE SHOWCASES LOGAN COMMONS

The Urban Land Institute visited Logan Commons to learn about purpose-driven design, integrated community services and take a look around the brand new, vibrant building! Director of Development, Gary Boeres gave a presentation on the steps it took to make Logan Commons a standout example of high quality, community focused senior housing in OTR. Stefan Cornelis of GBBN, the architectural firm that designed the building, shared about the structural pieces and the thoughts behind them.



CMHA IS PARTNERING WITH MEALS ON WHEELS IN OTR



MEALS on WHEELS
SOUTHWEST OH & NORTHERN KY

CMHA is excited to begin partnering with Meals on Wheels to provide meals to Logan Commons seniors as well as vulnerable seniors throughout the Over-the-Rhine community.

Meals on Wheels will occupy the retail space on the ground floor at Logan Commons in OTR. They will serve breakfast and lunch to seniors in the community five days a week. Many of the Logan residents are thrilled to have the service available to them throughout the week and in their building.

VENDORS! SAVE THE DATE

CMHA **VENDOR MONTHLY MEETING**

3:00PM - 4:30 PM

OCTOBER 20, 2025

Main Auditorium
1635 Western Avenue, Cincinnati

A HIGH LEVEL REPRESENTATIVE FROM YOUR COMPANY MUST BE PRESENT FOR THE MEETING

For additional information, contact:
Shari.Mayor@cintimha.com

The Monthly Contractor Meeting is Monday, **November 17th at 3 p.m.** All CMHA vendors are required to send a representative.

RENT CAFE IS MORE THAN JUST PAYING RENT

We have been communicating about Rent Café for paying rent for the Asset Management Program and Touchstone Property Services. While registering on the app gives residents the ability to pay rent on time with ease, it also allows them to submit maintenance requests and access all their documents (recertifications, income changes, etc.) in one place! This is important as residents will be recertifying and will need to submit their documents online.



All Residents Required to Sign Up for Rent Cafe

We are still working to get all residents registered on Rent Cafe. If you haven't registered, scan the QR code below or go to mycintimha.rentcafe

Cincinnati Metropolitan Housing Authority

Rent Café is Here!

You can get your personal Tenant Code from your Property Manager, if you are not signed up already!



The smartphone screen shows the 'Welcome To Resident Services' page. It includes instructions for creating an account, a list of email providers (Gmail, Yahoo!, Outlook), and login instructions for first-time and returning visitors. The URL 'info-cintimha.securecafe.com' is visible at the bottom.

What does this mean for you?

- A simpler way to pay your rent
- Faster ways in uploading documents for recertification
- An all-in-one system that allows you to see work orders placed, documentation required, and rent statements with CMHA



SCAN HERE TO VISIT THE CMHA RENT CAFE WEBSITE



Register for
the next

CMHA U

Presented by the Housing Choice Voucher Program

Addressing Hoarding

Cincinnati Metropolitan Housing Authority is offering property owners and property managers an opportunity to learn more about hoarding and how to address it with tenants. Learn facts from myths, and get tips on the best way to help families during the next CMHA U.

CMHA U: Addressing Hoarding
November 19 at 5pm
1635 Western Avenue (45214)



Free!

Registration is requested!
Visit www.cintimha.com/calendar to sign up or call (513) 977-5800



CMHA U

**LEARN MORE ABOUT
HOARDING AND HOW
TO ADDRESS IT AT
THE NEXT CMHA U
EVENT. INVITE ALL
THE LANDLORDS YOU
KNOW!**

FAMILY SELF SUFFICIENCY PROGRAM OFFERS NEW HOURS

The Family Self-Sufficiency Program is holding informational sessions in person once a month. The next meeting is scheduled for **November 18th from 6-7:30pm.**

Virtual sessions are scheduled one-on-one upon request. Requests can be made by emailing hcvfss@cintimha.com



Cincinnati Metropolitan
Housing Authority

**Family Self-Sufficiency
(FSS) Evening Session**

November 18, 2025
6:00 pm - 7:30 pm

CMHA Auditorium
1635 Western Ave..
Cincinnati, OH 45214

We heard your concerns, so here is your opportunity to attend an FSS Information Session to find out more about the program, ask questions, and walk away with an enrollment packet.

Register by emailing
HCVFSS@cintimha.com

WAYS TO PAY RENT TO CMHA



How Do I Pay My Rent to CMHA?

CMHA can no longer process mailed payments (checks or money orders) to the PO Box. See other options below.

- 1 ACH FREE**
A checking or savings account is required! The payment is automatically deducted from a checking or savings account. Enrollment can be set up in Rent Café or a form from CMHA Finance or Property Managers. You **MUST** take the form to your bank for the account information.
- 2 CMHA website with US Bank FREE**
Go to CMHA's website: cintimha.com and click on the **Pay Rent** button. Click on **Make Online Payment**. This will take you to CMHA online payment with US Bank. Enter account number, removing the letter (b,t,d,f) and adding two zeros in front - example t0151308 to 00051308. Enter the last 4 digits of your social security number and click log-in.
- 3 Rent Café Payments - YOU MUST REGISTER**
Once you register for Rent Café, you will be able to click on the Pay My Rent tab to enter your credit or debit card number to quickly and easily pay your rent. There is a **2.95% convenience fee on each payment**. You will receive a confirmation number, and it will show in your RC account.
- 4 Pay Near Me - Kroger, Walmart, etc**
You may pay your rent at a designated location near you. Walmart, CVS, 7 Eleven, and Kroger locations offer the ability to make a payment with cash. **You must log into Rent Café and get a mobile barcode, which will be the same one you will use every time you pay this way.** Show the barcode to the cashier. **A \$4.99 convenience fee will be added to your payment.**

cintimha.com

513-977-5947

CMHA transitioned to **Rent Café** several months ago to accept rent payments, process documents, and create work orders. All residents should be setting up accounts or working with property management to assist in this process. The deadline for creating your account is **October 31, 2025**.

There are several ways that residents can pay rent through the Rent Café platform, including ACH payments, where residents can provide their bank account information (checking) to have automatic payments deducted every month. Debit and Credit Card payments are also available through Rent Café.

The last available payment option is a “WIP” or walk-in payment for those looking to submit a physical check or money order to local locations (Kroger, Walgreens, Walmart, etc.). The process includes the resident using their assigned barcode, available on their Rent Café account, to scan and process their rent payment.

ASSET MANAGEMENT ENCOURAGES RESIDENTS TO PARTICIPATE IN RENT CREDIT PROGRAM!

Asset Management began a Rent Credit Program to assist residents who want to do work around their properties to assist in their rental obligations.

The residents will apply for the program with their property managers and agree on a wage. The income is then credited to the resident's account monthly. Residents cannot earn more than the monthly rent they owe.

Some jobs that residents can choose are:

- Grounds clean-up
- Beautification and Landscaping
- Janitorial

Rent Credit for Work

CMHA is offering opportunities to CMHA residents to work for rental credits.

How it works: The resident works so many hours based on an agreed wage, and the income is credited to the resident's account monthly. The maximum amount earned can not be greater than the amount of rent paid per month.

Available positions now:
Grounds pick up
Beautification/Landscaping
Janitorial

Responsibilities will vary by site. For any questions, reach out to your Property Manager

MUST be in good standing

Scan the QR Code if interested!

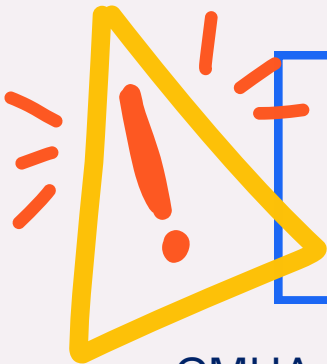




IMPORTANT NOTICE: NON-PAYMENT OF RENT MAY CAUSE EVICTION

CMHA strongly encourages residents who are behind on their rent to contact their property managers. Residents are being notified with 30-day notices and 3-day notices of eviction for non-payment of rent. CMHA is willing to work with you to agree on terms for a repayment agreement. There are ways that residents can avoid eviction.

1. Residents: if you lose your job or source of income, your rent can be decreased. You **MUST** see your Property Manager.
2. Residents: CMHA is willing to work with you on repayment agreements, but you **MUST** meet with your Property Manager.
3. Residents may voluntarily move out of the unit to avoid eviction on their records.
4. Other assistance resources are available and can be found directly on our website



LEARN ABOUT OUR GOOD NEIGHBOR PROGRAM

CMHA has restarted our “Good Neighbor” Program where applicants for CMHA Programs could learn more about what it takes to contribute positively to a good neighborly relationship.

This helps maintain properties, resolve any conflicts between neighbors and teaches the importance of communication between neighbors before escalation.





The Senate has voted on the budget 13 times since October 1st to end the government shutdown. The most recent vote in the U.S. Senate on 10/28/25 failed to advance the continuing resolution (CR) to reopen the government and extend funding. There is no publicly confirmed date for the next vote as of right now.

Important HUD Updates:

- Voucher payments are still being made. Families getting help through Section 8 or other housing programs will keep getting rent payments for now.
- HUD offices have fewer workers. Many HUD employees have been sent home, so it may take longer to get answers, approvals, or inspections.
- According to the Council of Large Public Housing Authorities (CLPHA), HUD has informed PHA's they will be able to obligate December Public Housing Operating Fund payments. PHAs can expect to see these funds available by December 1st.
- New applications are on hold. HUD can't start new programs, issue new vouchers, or approve new projects until the government reopens.
- Some programs face delays. Things like housing grants and supportive housing funds may be slowed or paused.

FOLLOW US ON SOCIAL MEDIA

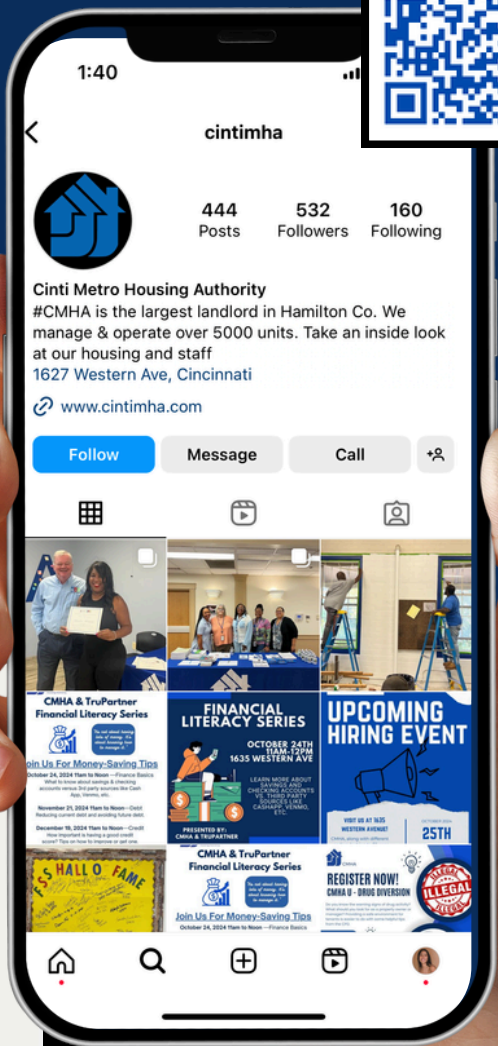
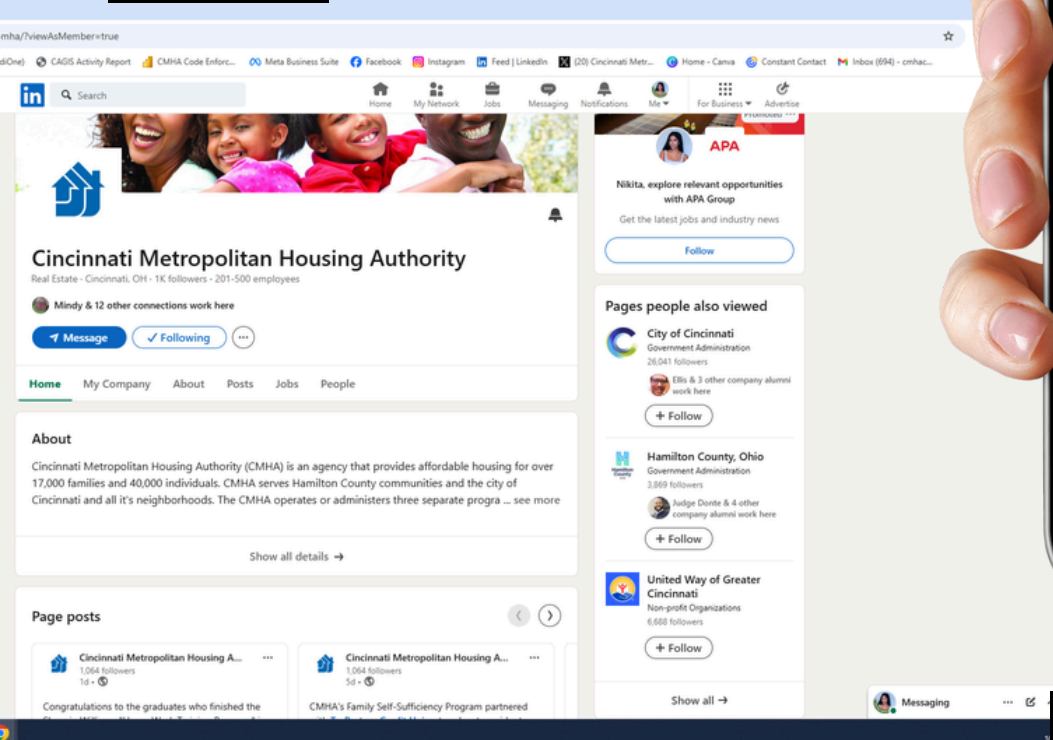


@cintimha

LI



IG



FB

